'DON'T RAISE MATTERS TO PM DIRECTLY'

New Delhi: All Central government employees, including officials of Army and paramilitary forces, were on Monday warned of "action" if they raise service matters related grievances to the Prime Minister, directly. Warning the employees, the department of personnel and Training (DoPT) said such submission of representations directly to other authorities bypassing the prescribed channel of communication, has to be viewed seriously and appropriate disciplinary action should be taken against those who violate these. As per these instructions, wherever a government servant wishes to press a claim or to seek redressal of a grievance, the proper course for him is to address his immediate official superior, or head of his office, or such other authority at the appropriate level who is competent to deal with the matter in the organisation. Writing to higher authorities, can rightly be treated as an unbecoming conduct, it said in a directive. "In spite of instructions, it has been observed that government servants continue to represent directly to the PM directly," the DoPT said.



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Don't complain directly to PM, officers told

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With many officers, including those from the Army and paramilitary forces, continuing to address representations on service matters directly to the prime minister and ministers, the department of personnel and training (DoPT) has reiterated a June 2013 order prescribing disciplinary action against such officers.

"As per existing instructions, wherever, in any matter connected with his service rights or conditions, a government servant wishes to press a claim or to seek redressal of a grievance, the proper course for him is to address his immediate official superior, or head of his office, or such other authority at the appropriate level

who is competent to deal with the matter in the organization... submission of representations directly to other authorities bypassing the prescribed channel of communication has to be viewed seriously and appropriate disciplinary action should be taken against those who violate these instructions," the DoPT note sent to secretaries of all central ministries and departments said.

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